

SF1449  
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GLOBAL SERVICE RESOURCES  
dba COMPUTERWORKS TECHNOLOGIES  
GS-35F-0592M

(1) THIS CONTRACT INCLUDES THE FOLLOWING:

STANDARD FORM 1449, SIGNED BY ANDY SEFAYAN, PRESIDENT, GLOBAL SERVICE RESOURCES ON APRIL 22, 2002.

CONTRACTOR'S FINAL PROPOSAL REVISION DATED JULY 1, 2002 IS HEREBY INCORPORATED AND MADE A MATERIAL PART OF THIS AWARD.

CONTRACTORS APPLICABLE IT SCHEDULE PRICE LIST.

(2) THE PERIOD OF PERFORMANCE OF THIS CONTRACT IS JULY 3, 2002 THRU JULY 2, 2007.

ALL APPLICABLE AMENDMENTS HAVE BEEN PREVIOUSLY INCORPORATED INTO REFRESH #4 AND ARE HEREBY INCORPORATED AND MADE A MATERIAL PART OF THIS AWARD.

CORRESPONDENCE DATED FEBRUARY 15, MARCH 13, MARCH 28, APRIL 22, MAY 15 AND GLOBAL SERVICE RESOURCES'S FINAL PROPOSAL REVISION DATED JULY 1, 2002 ARE HEREBY INCORPORATED AND MADE A MATERIAL PART OF THIS CONTRACT AWARD.

<b>SIN AWARDED:</b>	<b>132-12</b>	<b>GSA DISCOUNT</b>	<b>30%</b>
<b>SIN AWARDED:</b>	<b>132-51</b>	<b>GSA DISCOUNT</b>	<b>5%</b>

LABOR CATEGORY	AWARDED RATE
SECURITY SPECIALIST	104.50
DATA BASE ANALYST	80.75
PROJECT MANAGER	80.75
S. SYSTEMS ANALYST	75.05
S. NETWORK ENGINEER	56.05
S. SYSTEMS ENGINEER	56.05
APPLICATION DEVELOPER	56.05
SYSTEM PROGRAMMER	56.05
S. COMPUTER OPERATOR	56.05
NETWORK ENGINEER (MCSE)	46.55

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LABOR CATEGORY	AWARDED RATE
NETWORK ENGINEER (NOVELL )	46.55
INFORMATION SYSTEMS SPECIALIST	46.55
SYSTEM ADMINISTRATOR	46.55
WEB DEVELOPER	46.55
SYSTEM ENGINEER	46.55
HELP DESK	33.25
PC APPLICATION SPECIALIST	33.25

**PROMPT PAYMENT:** TERMS UNDER RESULTING CONTRACT WILL BE 2% - 30 DAYS.

**CREDIT CARD:** THE GOVERNMENT COMMERCIAL CREDIT CARD WILL BE ACCEPTED UNDER RESULTING CONTRACT. THERE IS **ADDITIONAL 2% DISCOUNT** FOR CREDIT CARD ORDERS.

**MAXIMUM ORDER:** THE MAXIMUM ORDER UNDER RESULTING CONTRACT IS ESTABLISHED AS FOLLOWS:

\$10,000 FOR REPAIR PARTS/SPARE PARTS ONLY (132-12 MAINTENANCE AND REPAIR SERVICE)

\$500,000 FOR IT PROFESSIONAL SERVICES.

**IFF – THE 1% INDUSTRIAL FUNDING FEE (IFF) WILL BE ADDED TO THE FINAL NEGOTIATED RATES BY GLOBAL SERVICE RESOURCES/COMPUTERWORKS TECHNOLOGIES, INC.**

**DELIVERY – TIME OF DELIVERY WILL BE AS NEGOTIATED BETWEEN GLOBAL SERVICE RESOURCES/COMPUTERWORKS TECHNOLOGIES, INC., AND THE ORDERING AGENCY.**

**WARRANTY/GUARANTEE**

GLOBAL SERVICE RESOURCES/COMPUTERWORKS TECHNOLOGIES, CERTIFIES THAT ALL QUALIFICATIONS FOR FUNCTIONAL RESPONSIBILITY, EXPERIENCE AND EDUCATION ARE EQUAL TO OR BETTER THAN THE INDIVIDUAL LABOR CATEGORIES AVAILABLE TO ANY CLASS OF COMMERCIAL CUSTOMER, INCLUDING STATE AND LOCAL GOVERNMENT, THROUHOUT THE DURATION OF THIS GSA SCHEDULE CONTRACT.

COMPUTER PRODUCTS EXTENDED MAINTENANCE CONTRACT PRICING

IN WARRANTY: service must be purchased within (90) days from point of sale of hardware (utilizing 1st Year)  
 EXTENDED WARRANTY: service must be purchased prior to the manufacturers one Year warranty expiration (can extend warranty 2, 3 or 4 Years)

Ln No.	Part Number	Service Description	Manufacturer - All Makes & Models	Each	250 - 500	500+
1	GSR7863	1 Year on site for Clone Desktop system, M-F, 8-5, NBD	SYSTEM ONLY - up to \$2,500	\$ 54.50	\$ 43.60	\$ 34.88
2	GSR7864	2 Year on site for Clone Desktop, M-F, 8-5, NBD	SYSTEM ONLY - up to \$2,500	\$ 109.00	\$ 87.20	\$ 69.76
3	GSR7865	3 Year on site for Clone Desktop, M-F, 8-5, NBD	SYSTEM ONLY - up to \$2,500	\$ 138.00	\$ 110.40	\$ 88.32
	<b>Two Years of Support</b>					
4	GSR7866	Year 1 & 2 on site for complete system, M-F, 8-5, NBD	Complete System - less than \$2,500	\$ 68.00	\$ 54.40	\$ 43.52
5	GSR7867	Year 1 & 2 on site for complete system, M-F, 8-5, 4hr	Complete System - less than \$2,500	\$ 81.50	\$ 65.20	\$ 52.16
6	GSR7868	Year 1 & 2 on site for complete system, 24 x 7 4hr	Complete System - less than \$2,500	\$ 102.00	\$ 81.60	\$ 65.28
7	GSR7869	Year 1 & 2 on site for complete system, M-F, 8-5, NBD	Complete system - \$2,501 to \$5,000	\$ 92.00	\$ 73.60	\$ 58.88
8	GSR7870	Year 1 & 2on site for complete system, M-F, 8-5, 4hr	Complete system - \$2,501 to \$5,000	\$ 110.50	\$ 88.40	\$ 70.72
9	GSR7871	Year 1 & 2 on site for complete system, M-F, 8-5, 24 x 7 4hr	Complete system - \$2,501 to \$5,000	\$ 138.00	\$ 110.40	\$ 88.32
9	GSR7872	Year 1 & 2 on site for system only, M-F, 8-5, NBD	System Only - Less than \$1,200	\$ 40.00	\$ 32.00	\$ 25.60
10	GSR7873	Year 1 & 2 on site for system only, M-F, 8-5, 4hr	System Only - Less than \$1,200	\$ 48.00	\$ 38.40	\$ 30.72
	<i>(note: 7x24 not available for this price range)</i>					
11	GSR7874	Year 1 & 2 on site for system only, M-F, 8-5, NBD	System Only - \$1201 to \$2,500	\$ 68.00	\$ 54.40	\$ 43.52
12	GSR7875	Year 1 & 2 on site for system only, M-F, 8-5, 4hr	System Only - \$1201 to \$2,500	\$ 82.00	\$ 65.60	\$ 52.48
13	GSR7898	Year 1 & 2 on site for system only, 24 x 7, 4hr	System Only - \$1201 to \$2,500	\$ 102.00	\$ 81.60	\$ 65.28
14	GSR7899	Year 1 & 2 Replace / Onsite replacement; Monitor Only	Monitor Only - Less than \$350	\$ 16.00	\$ 12.80	\$ 10.24
15	GSR7900	Year 1 & 2 on site / Express ship, Monitor only	Monitor Only - \$351 - \$700	\$ 28.00	\$ 22.40	\$ 17.92
16	GSR7901	Year 1 & 2 on site / Express ship, Monitor only	Monitor Only - \$701 - \$1200	\$ 40.00	\$ 32.00	\$ 25.60
17	GSR7902	Year 1 & 2 Replace / Advance Exchange	Inkjet Printer Only - Less than \$350	\$ 16.00	\$ 12.80	\$ 10.24
18	GSR7903	Year 1 & 2 onsite 5X9 Next Business Day	Laser printer only - less than \$1200	\$ 40.00	\$ 32.00	\$ 25.60
19	GSR7904	Year 1 & 2 onsite 5X9 Same Day, 4 hour	Laser printer only - less than \$1200	\$ 47.50	\$ 38.00	\$ 30.40
19	GSR7905	Year 1 & 2 Express ship repair	Complete Laptop - less than \$2,500	\$ 76.00	\$ 60.80	\$ 48.64
20	GSR7906	Year 1 & 2 Express ship repair	Complete Laptop - \$2,501 - \$5,000	\$ 96.00	\$ 76.80	\$ 61.44
	<b>Three Years of Support</b>					
21	GSR7907	Year 1,2 & 3 on site for complete system, M-F, 8-5, NBD	Complete System - less than \$2,500	\$ 92.00	\$ 73.60	\$ 58.88
22	GSR7908	Year 1,2 & 3 on site for complete system, M-F, 8-5, 4 hr	Complete System - less than \$2,500	\$ 111.00	\$ 88.80	\$ 71.04
23	GSR7909	Year 1,2 & 3 on site for complete system, 24 x 7, 4hr	Complete System - less than \$2,500	\$ 137.50	\$ 110.00	\$ 88.00
24	GSR7910	Year 1,2 & 3 on site for complete system, M-F, 8-5, NBD	Complete system - \$2501 to \$5000	\$ 132.00	\$ 105.60	\$ 84.48
25	GSR7911	Year 1,2 & 3 on site for complete system, M-F, 8-5, 4 hr	Complete system - \$2501 to \$5000	\$ 158.00	\$ 126.40	\$ 101.12
26	GSR7912	Year 1,2 & 3on site for complete system, 24 x 7, 4hr	Complete system - \$2501 to \$5000	\$ 198.00	\$ 158.40	\$ 126.72
27	GSR7913	Year 1,2 & 3 on site for system only; M-F, 8-5, NBD	System only - Less than \$1200	\$ 56.00	\$ 44.80	\$ 35.84
28	GSR7914	Year 1,2 & 3 on site for system only; M-F, 8-5, 4 hr	System only - Less than \$1200	\$ 67.50	\$ 54.00	\$ 43.20

*(note: 7x24 not available for this price range)*

